

**Lobelia**, a Catalan company dedicated to the observation of the earth to provide solutions to fight the climate emergency, has decided to implement a quality management system based on the ISO 9001:2015 standard.

With the implementation of this standard, it will improve the service it provides to its customers, in the project development processes, meeting their needs, increasing their satisfaction, and complying with current legal regulations.

The Management of **Lobelia** approaches the quality system as a way of organizing the operation of **Lobelia** based on basic pillars such as the quality of its products, customer satisfaction and the continuous improvement of the system's effectiveness. To this end, Lobelia's Quality Management System is based on:

- Involving and holding accountable all employees in achieving quality and the continuous improvement process.
- Ensuring that all staff have the necessary resources and receive the required training to properly carry out their roles. Additionally, ensuring continuous employee motivation.
- Planning, executing, reviewing, and improving the management system, always considering the internal and external context of the company.
- Achieving the satisfaction of all our clients and stakeholders through the company's commitment to meeting their expectations and needs.
- Complying with legal, regulatory, and product/service-specific requirements.
- Continuously improving both the production and service delivery processes, as well as the effectiveness of the quality management system.
- Paying maximum attention to technological developments and the improvements that new technologies and innovation offer us.
- Being committed to fighting climate change and environmental sustainability, from the development of products that help clients analyse, understand, and mitigate the effects of climate change, to reducing the company's environmental impact.
- Ensuring that all suppliers comply with quality standards.

For the effective implementation of these principles, the support of both the management team and the staff is absolutely essential.

Management



Barcelona, 25 February 2025